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APICS

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St. Louis Chapter

June Joint Meeting



FTC.gov says, "Identity theft occurs when someone uses your personally identifying information, like your name, Social Security number, or credit card number, without your permission, to commit fraud or other crimes." This is a benign definition for one of the most terrifying white collar crimes in modern times. One can't turn on the television without being

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The June Joint Meeting annually brings together the following professional organizations:



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bombarded with offers for free credit reports, identity theft insurance, etc. It doesn't take much research to discover a company founder for one of these products was the victim of identity theft after he started hawking his company's product on TV.

Estimates on the FTC website say that as many as 9 million Americans have their identities stolen each year. The odds are that someone you know has experienced some form of identity theft. Identity theft crimes may involve thieves renting an apartment, or obtaining a credit card, or establishing a telephone account in your name. The theft may not be known to you until you review a credit card statement, get a call from a debt collector, or are denied credit on a legitimate application. Sgt. Kevin Cavanaugh of the St. Louis County Police Department will present a program on credit card fraud and how individuals can protect themselves. His presentation will also touch on internet auction fraud (Craigslist, and Ebay) and the latest scams being perpetrated in the St. Louis area.

Date: Tuesday, June 16, 2009
Time: 5:45—6:15 p.m. Registration
 6:15—7:00 p.m. Dinner
 7:00—8:00 p.m. Program

Location: Sheraton Inn Westport—Lakeside Chalet
Cost: \$25 (Members) / \$30 (Nonmembers)

About the Speaker:

Sgt. Kevin Cavanaugh has 25 years of experience with the St. Louis County Police Department. He has served nine years as an investigator in the fraud unit and seven years as that unit's supervisor. Sgt. Cavanaugh has spoken on the subject of identity theft to many community organizations.

Reservations: e-mail reservations@apics-stlouis.com
 or call Karen at 636-343-8877

Results of the Officer & Directors
Election:

CHAPTER OFFICERS 2009-2010

PRESIDENT:
Bob Bielecki, CPIM, CSCP, CPM

V.P. ADMINISTRATION:
Karen S. Zumwalt, CPIM, CSCP

V.P. FINANCE:
Dave Darner, CPIM

**V.P. PROFESSIONAL
DEVELOPMENT:**
Joe Witkowski, CPIM, CSCP

V.P. MEMBERSHIP:
William Bridenbaugh

V.P. COMMUNICATIONS:
Sara Gadeken, CPIM

V.P. PROGRAMS:
David Shaw, CPIM

V.P. MARKETING:
Al Downs CPIM, CSCP

PAST PRESIDENT:
Jeff Mudd, CPIM, CSCP

CPIM

Question of the Month



A process capability analysis (Cpk) provides which of the following?

- A. Quantified prediction of adequacy
- B. Performance Summary
- C. Status Report
- D. Qualitative summary of process adequacy

Answer: A. – The Cpk will be a prediction of process control adequacy to the specification.



St. Louis Chapter

Chapter Message

**By: Jeff Mudd, CPIM, CSCP
President**

"The unexamined life is not worth living."

-Socrates

We've reached the end of another APICS year and as I look back I'd say we've accomplished quite a bit: We brought in top notch operations and supply chain management experts like Terry Lunn, Bill Walker and Joe Walden to speak at our monthly PDMs. We toured a chemical plant (Solutia) and a manufacturing technology training center (Ranken Tech); and we hosted our first ever networking night to rave reviews (likely to become a January tradition).

We celebrated the successful completion of our second CSCP class and we honored Jackson Safety for its com-



mitment to achieving CPIM certification for many of its key employees. We also took the APICS message on the road by breaking in our new exhibit booth at the Global Business Outlook Conference at SLU and at ASQ's spring conference.

Of course, none of this would have been possible without the hard work and dedication of our board members, instructors and volunteers. I thank them for their ideas, energy and devotion. Most of all, I thank you, our members. APICS exists because of your desire to stay connected with the ever-changing world of operations and supply chain management and your commitment to continuous education and professional development.

As for me, this is my last chapter message as president. I'm leaving you in the capable hands of my friend and colleague, Bob Bielecki. I'll be focusing my attention on parenthood for awhile.

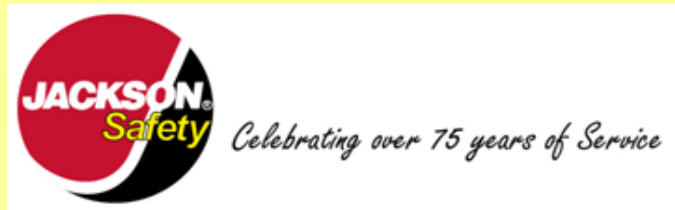
Enjoy the summer.

Jackson Safety Named "Company of the Year"

The St. Louis Chapter of APICS honored the outstanding contributions of Jackson Safety, one of the chapter's most committed member companies, with the presentation of its 2008-09 Company of the Year Award. The award was presented on Tuesday, May 12 at the Sheraton Hotel – Lakeside Chalet at Westport.

Jackson Safety won the award for its successful participation in the Certified in Inventory and Production Management (CPIM) program and its application of the APICS Operations Management Body of Knowledge (OMBOK) in both its strategic and tactical business processes.

"This award recognizes that an effective partnership between APICS and its member companies helps organizations to cultivate and maintain a competitive advantage in the marketplace," said Bob Bielecki, President Elect of the chapter who presented the award. "Jackson Safety has differentiated itself with a focused training program and clear execution of the APICS Body of Knowledge."



Mr. John Thompson Vice President of Supply Chain Management accepted the award for Jackson Safety. "We are committed to providing outstanding service to our customers, and this award is tangible proof of the efforts Jackson Safety has made to strengthen and empower our employees to provide quality service and overall customer support," said John. "We are honored to be recognized by the St. Louis Chapter of APICS as the 2008-09 Company of the Year, and we look forward to furthering our partnership with this progressive leader in operations management."

Certification Corner

By: Bob Bielecki, CPIM,CSCP,CPM
Vice President for Professional Development

New Basics of Supply Chain Management Class Starts June 1 — A Great Opportunity to Start Your CPIM!

This is an introductory course for production and inventory management personnel and CPIM candidates. This course provides basic definitions and concepts for planning and controlling the flow of materials into, through, and out of an organization. It explains fundamental relationships among the activities that occur in the supply chain from suppliers to customers. In addition, the course addresses types of manufacturing systems, forecasting, master planning, material requirements planning, capacity management, production activity control, purchasing, inventory management, distribution, quality management, and Just-in-Time manufacturing



Business-wide Concepts

This section of the outline covers basic business-wide concepts, including the various production environments used for the transformation process and financial fundamentals. Also in this section, three of the more common companywide management approaches (MRP II, JIT, and TQM) are presented together with their interrelationships.

Elements of the Supply Chain

1. Supplier
2. Producer
3. Distributor
4. Retailer
5. Customer
6. Service and support

Operating Environments

1. Definition and Impact
2. Process choices
3. Impact of product design
4. Production environment

Financial Fundamentals

1. Statements
2. Costs
3. Analysis

Manufacturing Resource Planning (MRP II)

1. Objectives
2. Key principles and characteristics

Just-in-Time (JIT)

1. Objectives
2. Key principles and characteristics
3. Concepts of waste and value-added activity

Total Quality Management (TQM)

1. Objectives
2. Key principles and characteristics
 - A. Relationships among MRP II, JIT, and TQM

Demand Planning

This section covers demand planning, including a basic understanding of markets and customer expectations, the definition of value, and a fundamental overview of demand forecasting.

Marketplace-Driven

1. Customers
2. Competitors
3. Economy and regulatory policy

Customer Expectations and Definition of Value

1. Order winners/qualifiers
2. Marketing strategy

Certification Corner

Customer Relationships

1. Expanding product/service offerings
2. Design assistance
3. Information/communications

Demand Management

1. Sources of demand
2. Forecast management
3. Distribution requirements planning (DRP)



Transformation of Demand into Supply

This section includes design, management, and control of the transformation process itself. The first part of this section includes the design of products, processes, and information systems used for planning. The rest of the section includes fundamentals of planning systems, execution controls, and performance measures.

Design

1. Manufacturing feasibility
2. Planning parameters
3. Data
4. Functional responsibilities

Capacity Management

1. Resources
2. Measuring capacity
3. Capacity planning
4. Bottlenecks/constraints

Planning

1. Business planning
2. Sales and operations planning/production planning
3. Master scheduling and rough-cut capacity planning
4. Material requirements planning (MRP) and capacity requirements planning (CRP)

Execution and Control

1. Customer service
2. Linkages to the master schedule
3. Scheduling techniques
4. Work-in-process
5. Quality assurance

Performance Measurements

1. Strategic
2. Tactical

Supply

This section is devoted to supply issues. These include the concepts of inventory, purchasing, and physical distribution.

Inventory

1. Categories
2. Functions
3. Dependent vs. independent demand systems
4. Management
5. Order systems
6. Cost analysis

Purchasing

1. Receiving and analyzing notification of need
2. Selecting suppliers
3. Supplier agreements
4. Order management

Physical Distribution System

1. Transportation
2. Warehousing
3. Distribution/inventory
4. Interfaces with production, marketing, and finance

Classes are offered at Meramec Community College on **Monday evenings**, 6:00—8:30 p.m. beginning June 1 for 10 weeks.

\$300 for unemployed members

\$400 for members

\$550 for non-members (includes membership)

TO REGISTER: e-mail to: reservations@apics-stlouis.com

FOR THE RECORD:	May, 2009 PDM Ratings & Attendees (Scale = 4.0)		
		Speaker	3.6
		Subject	3.7
		Facilities	3.6
		Food	3.6
GREG	BENKEN	PLAZA FLEET	
BOB	BIELICKI	NORDYNE	
LINDA	BLACKBURN	SIGMA ALDRICH	
THOMAS	BLAIR	PARKER HANNIFIN	
BILL	BRIDENBAUGH	ENTERPRISE RENT-A-CAR	
DOREEN	BRUECKMANN	JACKSON SAFETY	
DAVE	DARNER		
AL	DOWNS	SUNNEN PRODUCTS CO	
MARY	EAGEN		
LUCY	FRAMILIO		
SARA	GADEKEN	SOLUTIA	
HEATHER	GALER	JACKMANN'S	
LILLIAN	HOLDEN		
SHARON	HOLDENRIED	JACKSON SAFETY	
RHONDA	JACKSON	JACKSON SAFETY	
REBECCA	KENNEDY	ENERGIZER	
ROGER	LENNON	GRAYBAR	
CRE	LOMBARDI	JACKSON SAFETY	
ONUMA	MILLION	JACKSON SAFETY	
PATRICK	MURPHY		
RAY	SCOTT	CODE 3	
DAVE	SHAW	GKN AEROSPACE	
ROB	STEPANEK		
GREG	TATE		
ROD	THOMPSON	WATLOW	
JOHN	THOMPSON	JACKSON SAFETY	
JOHN	VERLAUTZ		
JOHN	WESTERMAYER	AMEREN UE	
BILL	WILLIS		
JOE	WITKOWSKI	DR PEPPER	
KAREN	ZUMWALT	JACKSON SAFETY	

APICS
THE ASSOCIATION FOR
OPERATIONS
MANAGEMENT

APPLY FOR MEMBERSHIP

On-Line

Visit the St. Louis Chapter web site at www.apics-stlouis.com or

Visit APICS National's web page – www.apics.org - click on "Join online today."

PHONE

Call APICS Customer Service at (800) 444-2742 or (703) 354-8851, 8:30 a.m. to 6:30 p.m., EST, Monday through Friday, and have your credit card ready.

NEW PHONE NUMBER:

Effective June 1, 2009, the phone number has changed to:

636-343-8877

E-mail and address information remains the same.

